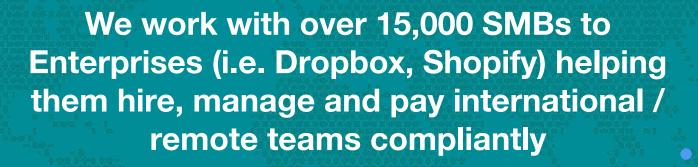
How to Hire and Build Remote & International **Teams**

















Goals for the session

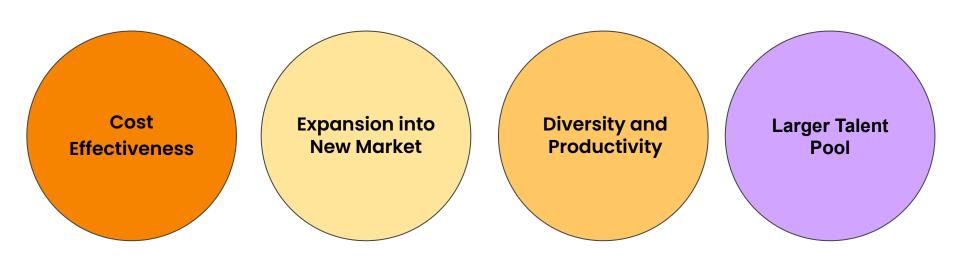
- O1 Understand the different ways to grow your team internationally and the risks to be aware of
- Work through a global hiring example
- O3 Learn how to train, onboard and grow close-knit, remote and international teams
- Understand global hiring challenges and how to address them

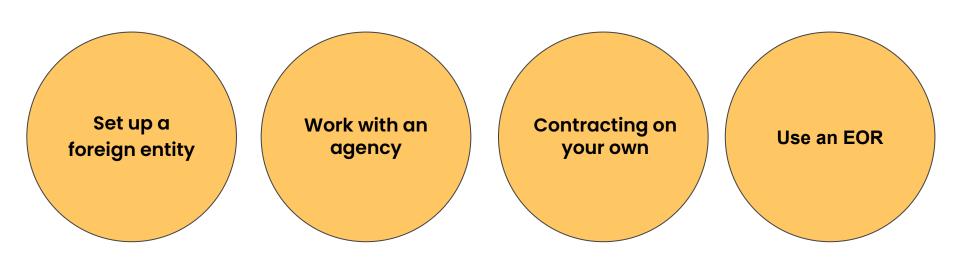


But First...Global Hiring Trends

- Talent shortages are at a 10-year high in the U.S. Global shortage could leave more than 85M jobs unfulfilled
 - How about Meta, Twitter, Amazon layoffs? 233k people in past months
- % of people want to work from home according to a Global Workplace Analytics study. 3 in 10 would quit if impossible.
- Popular countries to hire from in EMEA: UK, Spain, France, Georgia, Armenia, Ukraine.
- Average starting salaries for roles in content creation, operations, and finance increased the most in the Philippines, India, and Brazil"
- In January 2022, terminations accounted for 28% of all contracts ended, and by December, that number grew to 42%







Hiring company profile

Seed round raised

Product built & in-flight

Team needs

Two front-end engineers

Two back-end engineers

One product designer

One marketing manager

Average monthly salary in USD

	United States	United Kingdom	Australia	Canada	Philippines	Serbia
Back-end engineer x 2	\$10.9k	\$6.3k	\$7.9k	\$7.7k	\$1.6k	\$4.3k
Front-end engineer x 2	\$9.2k	\$4.9k	\$7.0k	\$7.9k	\$1.2k	\$4.0k
Product designer	\$8.8k	\$5.5k	\$5.3k	\$5.6k	\$1.0k	\$3.5k
Marketing manager	\$7.1k	\$5.3k	\$7.8k	\$5.2k	\$1.0k	\$3.0k
Total	\$56.1k	\$33.2k	\$42.9k	\$42.0k	\$7.6k	\$23.1k



Challenges

Integrating **five new distinct cultures** into a small team

Employee management across four international time zones

Comply with up to **five new country's labor laws**

Managing global payroll

Upsides

Save on hiring costs by seeking talent internationally

Cover up to **four international time zones** for urgent client requests

Have employees in five potentially new markets

Hiring from less competitive markets













Hiring

Talent normalization

 A senior engineer in some countries is equivalent to a college grad in the U.S.

Giving internationally-relevant offers

Negotiate with home currency & perks in mind

Employee experience

Setting team hours

Varying time zones can make it hard to set "office hours"

Onboarding & performance management

- Onboarding
- Setting KPIs for global hires
- Open lines of communications
- Weekly check-ins

Cultural differences

Communicating across global audiences

 Have your product & company messages resonate with people who might speak different languages and have different lingo or communication styles

Prioritizing time together

Invest in things like in-person all-hands & company offsites

Staying compliant

- International regulation
 - Follow varying local labor laws
- Managing hiring documentation
 - Global teams need to be well-documented and compliant

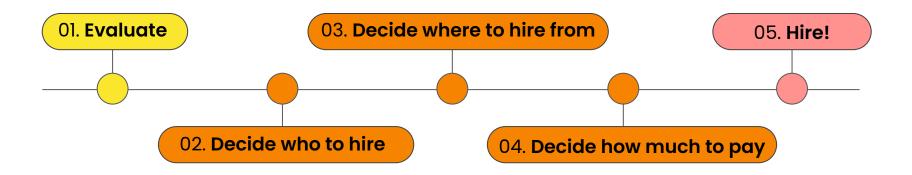












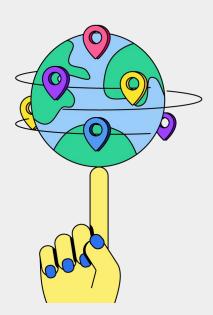
Evaluating Talent: International vs. Domestic

- Trick question: same as any other employee!
- Screening process may be different - may not be familiar with candidate's prior companies and credentials
- Technical skills evaluation process largely the same
- Can the candidate work remote?
 Self motivation analysis



When picking countries to hire from, consider:

- Quality of the talent pool
- Time zones
- Languages
- Cost of hiring
- Cultural differences or similarities



Compensation strategy

 Setting salaries for a global team?

Use: <u>Salary Insights</u>

 Calculating what it will cost you to go global in different places?

o Use: Cost Calculator



Deel in 2019

Engineers in Israel & Ukraine

One product designer in the United Kingdom

One marketing manager in Serbia

\$29.6K monthly burn rate

Our team today

2 500 employees in over 100 countries

Serving 15 000+ customers across over 150+ countries











Managing & Building Remote Teams

- O1 Asynchronous communication
- 02 Intercultural skills
- O3 Clear expectations + transparency + trust
- O4 Hire referrals as often as you can
- O5 Community building needs to be a priority
- Of Find ways to synchronize schedules (as best as you can)



Onboarding and Training Remote Teams

- O1 Challenges and what remote employees need training on
- Have a detailed org chart
- Talk about the big picture: deep dive into the company's history, mission, the customers you serve, competitors, etc.
- O4 Have a robust internal education center i.e. Notion, and have it transparent (as much as possible) across functional groups





Onboarding and Training Remote Teams

- 01 Remote onboarding checklist
- O2 Set expectations early: specific milestones, required weekly projects or outputs, etc.
- 03 Departmental goals and timelines
- 04 Encourage them to:
 - Build boundaries within their tools (i.e. calendly)
 - Seek out a mentor
 - Participate in team-building activities
 - Learn about other's working styles
- Have frequent check-ins, but don't be too meeting heavy



Perks and benefits

O1 Health and wellness policy

02 Co-working

03 Unlimited PTO

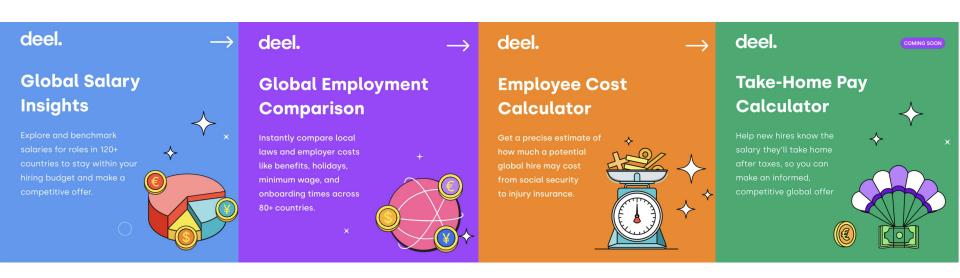
04 Have your birthday on us

05 Team swag



Free tools available to businesses worldwide

No more double guessing – knowledge is power!





Have a question or want to chat global hiring and payroll?

Reach out at roman.lobas@deel.com

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