

## Comply Direct Ltd – Service Offering

Comply Direct is a government approved compliance scheme and environmental consultancy. We fulfil the legal obligations of our members under the waste packaging, WEEE and batteries legislation, as well as support companies in achieving their sustainability obligations, goals, and aspirations.

### Our vision

A better, fairer, sustainable world for all.

### Our purpose

Comply Direct leads, inspires and educates to positively impact society and the environment.

## Environmental compliance

### Packaging compliance

Comply Direct is the second largest packaging scheme and offers a simple, trusted, and transparent approach to packaging compliance for obligated producers in the UK and overseas, focused upon providing a premium level of customer service. We aim to offer hassle-free and cost-effective packaging compliance solutions by operating with the highest commercial knowledge and understanding of the Packaging Regulations.

### The Comply Direct packaging compliance service includes many benefits:

- Fulfilling your legal obligation
- Completion of Environment Agency data submissions
- Purchasing of PRNs to meet obligation
- Advanced online member account
- Dedicated Account Team
- Policy advice and consultation response support
- Data management offering
- Downloadable compliance support documents
- FREE attendance to online webinars
- Regular market, industry, and policy updates via e-communications
- Access to Live Chat Assistant
- Discount across other Comply Direct services
- Access to The Recycling Room
- Environment Agency audit support
- FREE use of the Green Dot Symbol for members who register their details
- Access to a wider team of sustainable packaging and carbon experts

[Click here to read more about our packaging compliance service](#)

### WEEE compliance

Comply Direct is the largest WEEE scheme and offer a range of registration types to meet companies' legal obligations under the WEEE Regulations (2013) in the most cost-effective way. We register your company with the relevant Environment Agency and work alongside you to ensure your data is accurate and collected efficiently.

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**Becoming a member of Comply Direct's WEEE compliance scheme means you have access to a range of benefits which are designed to support your business:**

- Dedicated Account Team
- Completion of Environment Agency data submissions
- Advanced online membership account
- Fulfil your legal obligation
- Reviews of data collection processes to increase efficiency
- Performance points system to earn discounts on membership fees
- Free training webinars
- Regular market, industry, and policy updates via e-communications
- Access to a wider team of sustainable packaging and carbon experts
- Policy advice and consultation response support
- Data management offering
- Discounts across other Comply Direct services
- Support with Environment Agency audits
- Downloadable compliance support documents
- Annual compliance certificates
- WEEE collection service
- Support with additional legislation such as RoHS and REACH

[Click here to read more about our WEEE compliance service](#)

### Batteries compliance

Comply Direct offers a simple, cost-effective, hassle-free and online approach to compliance under the Batteries and Accumulators Regulations 2009.

Our online services are accessible and easy to use. As a member you can access all resources and submit the required documentation online avoiding excessive administration and saving time. To ensure our online services really are hassle-free, they are underpinned by an experienced team, offering dedicated support and expertise.

In addition, Comply Direct can provide waste battery collection bins, battery recycling points or organise waste battery collections for businesses and retail outlets alike.

[Click here to read more about our batteries compliance solution](#)

### International compliance

Comply Direct are an expert, independent and approved producer compliance scheme that provides cost-effective, innovative and integrated environmental solutions designed to support businesses with environmental legislation in the UK, Republic of Ireland, Germany and France.

As well as supporting businesses with their obligations under environmental legislation in the UK, we also have a dedicated and expert team ready to support any organisation that may need to comply with environmental legislation overseas for packaging, WEEE and batteries. We work hand in hand with a number of partners across the EU, enabling us to manage your registrations in the Republic of Ireland, Germany and France.

[Click here to read more about our international compliance solutions](#)

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## Environmental consultancy

### ESOS

Comply Direct provides a fully managed consultancy service to ensure businesses obligated by The Energy Savings Opportunity Scheme (ESOS) achieve compliance.

The Energy Savings Opportunity Scheme (ESOS) is mandatory for all obligated large undertakings and their corporate groups. Large organisations are required to assess energy use and identify opportunities to save energy.

#### How Comply Direct can help:

- Full compliance management
- Appoint a Lead Assessor
- Calculate the total energy consumption profile of the organisation
- Identify areas of significant energy consumption
- Complete ESOS compliant energy audits onsite
- Report compliance to the Environment Agency (EA)
- Compile evidence pack to evidence compliance with ESOS
- Ongoing support following compliance to implement the recommendations derived from the ESOS report
- Support with EA ESOS audits

[Click here to read more about our ESOS compliance service](#)

### SECR

The Streamlined Energy and Carbon Regulations affect large organisations and their financial accounting period commencing on or after 1 April 2019. Comply Direct provides a bespoke consultancy service to enable obligated companies to meet their obligations and requirements in line with their individual company reporting deadlines.

#### How Comply Direct can help:

- Full compliance management
- Determine which entities require reporting
- Assist in gathering data, calculate your energy use and quantify emissions in line with the Greenhouse Gas Protocol standard
- Summary report to for insertion into financial accounts
- Additional analysis as standard on energy and carbon emissions including high level year on year comparisons.
- Support with additional voluntary disclosures
- Training on carbon reporting, including the requirements and process
- Verify your report, calculations, and evidence pack for you to ensure all elements are correct, making suggestions for improvements where required

[Click here to read more about our SECR compliance service](#)

### Packaging and resource efficiency

Comply Direct offer a bespoke service to help companies move forward with their packaging aspirations, whether it is Packaging Optimisation, Recycled Content Validation, Extended Packaging Data or Policy Consultancy including

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support with Plastic Tax liability and Extended Producer Responsibility.

We are committed to assisting businesses find new and innovative ways to unleash their eco-potential and we know that packaging design and innovation is a key focus for companies, particularly with the blue planet effect and the media focus on plastics. We offer a consultancy service from our team of in-house experts to help businesses achieve their packaging goals and our overall aim is to help businesses navigate the future of packaging in a simple and hassle-free way.

**Our packaging consultancy services include:**

- Packaging optimisation and design for recyclability
- Preparation for Extended Producer Responsibility (EPR)
- Quantification and mitigation of plastic tax liability
- Plastic tax data management and training
- Recycled content validation to ISO 14021
- Extended packaging data
- Life-cycle assessment (products and packaging)
- Packaging and product carbon footprint measurement

[Click here to read more about our packaging consultancy services](#)

**Zero waste to landfill**

Comply Direct are dedicated to helping our customers to find a better way, and through our Zero Waste to Landfill service we are committing to work with you until this status is achieved - in order to succeed, our service requires full commitment from both parties.

The goals and timescales are to be set by your organisation and our purpose is to get you to the finish line!

**The support package you will receive from us working towards zero waste to landfill certification includes:**

- A dedicated Account Manager who will be responsible for overseeing all of your waste, recycling and equipment contracts
- Bespoke monthly reports tailored to report on what matters to you
- Monthly review and improvement of waste strategies to obtain competitive rebates
- Full compliance with all legislation and paperwork requirements
- Support with MCEP (Marin Climate and Energy Partnership) agreements which will ensure that evidence from recycling offsets your compliance costs
- Support with promoting your achievements - we will provide press releases, submit award entries on your behalf and ensure you are being recognised for your achievements
- Certification of your Zero Waste to Landfill achievement

**Carbon management**

Our carbon management offering helps organisations to gain financial, efficiency and environmental business benefits.

Many organisations have seen the opportunities presented by actively working to measure, reduce and offset their carbon emissions. We can help organisations at every stage of the carbon management pathway, be that:

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- Measuring emissions
- Target setting (including Net Zero commitments)
- Reducing emissions
- Offsetting

[Click here to read more about our carbon management services](#)

### ISO 14001 certification

Comply Direct are proud to be certified to the ISO 14001 standard. We offer a range of bespoke ISO 14001 consultancy, including help towards achieving the standard, compiling legal registers, workshop facilitation and gap analysis, as well as support with integration of ISO 14001 with other management standards.

[Click here to read more about our ISO 14001 consultancy service](#)

### Environmental, Social & Governance (ESG)

Comply Direct provide expert support and advice to help your business achieve improvements in each area and build an ESG proposition.

Environmental, social, and governance (ESG) criteria are used as a framework by organisations to evaluate their success beyond profit, as well as manage risk and capture opportunities. Businesses are under increasing external pressures to make ESG related disclosures, and investors are more regularly considering ESG factors as standard in the investment process.

#### How Comply Direct can help:

- Complete a materiality assessment for your business to understand the key impacts and identify which factors you should include in your assessment
- Conduct interviews with key staff/employee surveys to understand what is currently in place and where the gaps are
- Data collection and analysis on environmental, social, and governance factors
- Produce a report with findings and recommendations for improvements in all ESG areas

[Click here to read more about our ESG consultancy service](#)

### Waste management

Comply Direct assists companies of all sizes, from various industries with waste management. Over the years, we have developed a network of reprocessors who can handle just about any waste, anywhere.

#### Waste material collections service

We facilitate business waste collections every day of the week and can offer a nationwide, hassle-free collection service. If required, we can also organise collections from multiple sites.

We specialise in diverting, collecting, grading and reprocessing all types of secondary materials, including plastics, metals, paper and cardboard.

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## WEEE collections service

Our WEEE recycling & collection service is fully compliant under the WEEE Regulations (2013) and all relevant duty of care paperwork will be provided and checked.

We can collect all categories of WEEE including hazardous equipment and can combine our WEEE collections with collections of other waste and materials such as batteries, cardboard etc. We can also provide a wide range of containers and carry out exchanges at a frequency to suit you.

[Click here to read more about our waste management services](#)

## Training packages

Delivered by our highly experienced specialist compliance training team, we can offer bespoke training packages to provide you with the dedicated support you need, whatever compliance, energy, carbon, recycling or waste management service you are interested in.

Our bespoke training packages can be delivered in-house, offering a cost-effective training option, tailored to your specifications and delivered in familiar surroundings, either on-site or online.

Interested in a bespoke training package, or indeed any of the above services? Get in touch today for a no-obligation quote. Email [marketing@complydirect.com](mailto:marketing@complydirect.com) or call 01756 794 951

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